GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:7608
ANSWERED ON:15.05.2000
REVIEW OF POSTAL SYSTEM
RAVINDRA KUMAR PANDEY

Will the Minister of COMMUNICATIONS be pleased to state:

(a) Whether the Government have viewed the present postal system ;

(b) If so, the details thereof and outcome thereof; and

(c) the action taken by the Government on the basis of outcome of the said review ?

Answer

MINISTER OF STATE FOR COMMUNICATIONS

(SHRI TAPAN SIKDAR)

(a) Yes, Sir.

(b) & (c) A Committee for Excellence in Postal Services was set up in 1998 to review the working of the postal system.It recommended adaption of various technologies to the needs of the Post in the following broad areas:-

(i) Computerisation of counter functions, the major point of interface with the customer, with a view to providing a single window for all transactions.

(ii) Use of satellite based technology for transmission of money orders.

(iii) Automatising the mail processing system in major metropolitan cities.

A total of 6257 computer based multipurpose counter machines have been set upto 31.3.2000 on which about 12 crore transactions per annum are being performed. 77 Very Small Aperture Terminals(VSAT) have been established on which 1.25 crore money orders are being transmitted annually. This network is being further extended to the installation of 62 more high speed VSATs. Automatic Mail Processing Centres have been established at Mumbai and Chennai which are processing 12 lakh letters per day. Automatic mail processing centres are proposed to be set up in Calcutta and Delhi upto the end of 9th Five Year Plan.